

Accountability in Action: The Discipline Process Simplified



2-hour private training
for your team



In-person, on-site, virtual

For more information and to book your
private team training, contact John:

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\$575

All leaders must deal with difficult team members at some point. These days, you simply can't afford employees who drag down morale, destroy productivity, and distract you from important projects. If other employees see that you're allowing their co-workers to get away with poor performance, they have little reason to maintain their own standards. Learn a proven system for handling difficult employees once and for all. As someone once said, 'Discipline involves a good employee with a bad habit.' By executing progressive discipline effectively, a leader not only treats the employee with dignity and respect but also emphasizes the importance of taking action to correct their performance or behavior.

PROGRAM HIGHLIGHTS:

- Preventive discipline versus progressive discipline
- "You can't fire me - I quit!"
- Employment at will and the protected class
- Leaders do not fire employees. Employees fire themselves!

PROGRAM TAKEAWAYS:

- Approach an employee about the problem behavior in a way that minimizes hostility and defensiveness
- Involve employee in improvement plan
- Coach the employee so there's no chance of misunderstanding
- Document the process
- Handling the most serious on the spot infractions

